



2010 Wisconsin Fire Prevention Professionals Conference

Change to Conference Location

WISCONSIN STATE FIRE INSPECTORS ASSOCIATION

Due to the overwhelming negative comments received from the 2009 conference evaluation sheets, the Conference Committee decided it was best for us to look at relocating the 2010 conference.

We discussed some of the issues related to the condition of the facility with hotel staff and were informed that it did not look good for many, if any, improvements to be made before the coming conference. Therefore, the conference committee contacted those facilities that submitted proposals for the 2013-2014 conferences to see if they had availability for November 2010.

Three sites were reviewed and a selection of the Chula Vista Resort (Wisconsin Dells) was made as it best provided accommodations for our needs. We believe that taking the message the membership sent to improve the location of the conference speaks to the commitment of this Association's leadership and we hope you will view this as our commitment to you. The Conference Committee is busy planning next year's conference in a facility that will suite ALL of our needs.

Mark your calendars and plan to attend!

Additional information - over

For your information, some of the items that were a concern to the Conference Committee were identified as follows:

- Lack of cleanliness of individual guest rooms
- Significant water damage throughout
- Concerns regarding possibility of mold throughout facility
- Maintenance of electrical devices in rooms
- Poor housekeeping practices including laundry cleanliness and room cleaning
- Room appliances not working
- Poor plumbing resulting in insufficient hot water for bathing, poor draining sinks
- Reports of guest rooms being left open and unattended by hotel staff

Conference issues included:

- Insufficient conference equipment
- Quality of conference equipment

Conference Food Issues:

While there is never an excuse for any conference attendee to not have sufficient food at a gathering, there may have an equal share of responsibility for this. The conference committee may have misjudged the last minute meal tickets for the Lunch 'n Learn and although the hotel catering staff indicated they prepared sufficient banquet food for 200 persons, we believe they underestimated the portions per person.

While the Association may bear part of the responsibility related to communication with the hotel staff, there appears to be many things that were out of the control of the Association and therefore resulted in our decision to move away to a facility that meets the direction of the membership to conduct business in a fully-sprinkled facility.

The Association does not wish to develop a reputation for renegeing on commitments, but in this instance we felt it was in the best interest of the membership to do so.